

Case Study: AmegaView

Client

Confidential Client

Background

The customer described in this case study would like to remain anonymous. The company is a biotech company who has used Mesa Labs' AmegaView wireless monitoring system to protect temperature sensitive reagents and patient samples. The customer has been using the AmegaView system for seven years.

The Challenge

The main risk factor for this customer is unit malfunctions or doors being left open on the refrigerators or freezers. A systematic temperature monitoring method was required for maintaining reagents and samples that are involved in clinical patient testing. The customer uses AmegaView as an automated solution to manual temperature tracking.



The Solution

The Mesa AmegaView wireless monitoring system protects the customer's assets by calling a list of numbers in a hierarchical tree when an input goes into alarm. The AmegaView Dialer has a modem with an analog phone line and will call when an input goes out of its desired temperature or other parameter range, as well as if it loses telemetry. The customer is able to listen to the AmegaView phone call to find out which unit is alarming and why and then take the appropriate action. The AmegaView monitoring system notifies them when any unit goes out of the specified temperature for a specific amount of time, allowing them to investigate and salvage the contents of the unit.

Testimonial

"We like the simplicity of automated tracking of over 80 units within our laboratory."

- Anonymous