



13-Jul-2017

CheckPoint/AmegaView End of Life Notification **UPDATE**

Dear Valued Customer,

We want to thank each and every one of you for the feedback that we have received after our initial End of Life (EOL) notification for our CheckPoint and AmegaView systems. It is very clear that you love your CheckPoint and AmegaView systems and need more time to transition to our new ViewPoint system. Some have already taken advantage of Viewpoint's new features and benefits while still utilizing their existing Checkpoint or AmegaView hardware they have come to trust.

As a product ages, parts and components become more difficult to purchase so companies look to offer new, improved product features and capabilities to help their customers meet their everyday needs. With this information in mind and with feedback from customers on current product needs and requests, Mesa has developed the ViewPoint Continuous Monitoring System to update the aging CheckPoint and AmegaView systems. Mesa recognizes that while we thought 2 years would be enough time for our customers to transition to our new ViewPoint system, it has created some re-validation burden on you. To this point, [Mesa has decided to extend the life of the AmegaView system and completely remove the CheckPoint G4 System from the EOL list](#) (details below). We believe this shift will allow our users more flexibility and time to review upgrade pathways.

What has changed?

- *AmegaView software and hardware are no longer scheduled for EOL by June 30, 2019; AmegaView sales, service and support will continue until December 31, 2021.*
- *CheckPoint G4 hardware and firmware are no longer scheduled for EOL; sales, service and support for these items will continue for the foreseeable future.*

Why are the End of Life dates changing?

Listening to your feedback, we have decided to extend the End of Service and Support dates to make the transition smoother. Even with the EOL, you can continue to use and receive support for your current system for years to come! We wanted to provide more time for our customers to be able to develop a conversion plan and to ease the transition to ViewPoint. Snap-cals, PMS, system calibrations and OVICs will still be offered for system health checks after the EOL dates have past.

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What are the new key milestone dates?

Product Description	End of Product Sales (EOS)	End of Service and Support (EOSS) ¹
CheckPoint System EOL Schedule		
CheckPoint Software	12/31/2016	06/30/2019
CheckPoint G4 HW and FW	None	None
CheckPoint G3 HW and FW	6/30/2018	6/30/2019
AmegaView System EOL Schedule		
AmegaView Software	12/31/2021	12/31/2021
AmegaView HW and FW	12/31/2021	12/31/2021

¹ See last page for definitions

Why are CheckPoint and AmegaView being discontinued?

CheckPoint and AmegaView were very competitive, modern systems upon their release. Few systems matched their capabilities and the user interfaces were a step above what was available at the time...but times have changed. The premise that these systems were built on is now out of date and is not sustainable for the improvements and enhancements that our customers require.

Also, with ever increasing regulatory concerns, your monitoring system needs to pull its own weight. ViewPoint is positioned to not only help you achieve and maintain compliance but also to preserve and secure your data so that it can be retrieved whenever and however it is needed, preserving a defensible audit trail.

What if I don't upgrade, will my system still work?

Yes, even after the End of Service and Support dates come and go, your system will still function and you can still use it, we will simply no longer offer support and updates for that system.



What do we do with our existing hardware?

Keep it!

When it is time to convert to the ViewPoint Monitoring System, hardwired, 418 MHz and Wi-Fi sensors will be compatible with ViewPoint software and will seamlessly work alongside new ViewPoint hardware. Mesa's experts will work with you to create an upgrade plan, so you have nothing to fear or to lose sleep over. We will create a smooth and seamless transition plan to get you the most up-to-date, compliant system on the market.

Is there an upgrade path?

Existing 418 MHz and Wi-Fi wireless sensors will not need to be upgraded at all. Just have Mesa install the new ViewPoint software, validate your system and you are up and running and ready to meet any new regulatory concerns and get all the great new features that ViewPoint has to offer. Start by contacting us for a detailed evaluation of your equipment and your monitoring needs.

I have an AmegaView System; should I upgrade to the new ViewPoint software?

You have until 2021 to upgrade to the new software. When the new ViewPoint software becomes compatible with the AmegaView hardware later this year, you can upgrade at that time. Service and calibration will continue for the AmegaView sensors, hardware and software until 12/31/2021.

I have a CheckPoint System should I upgrade to the new ViewPoint software?

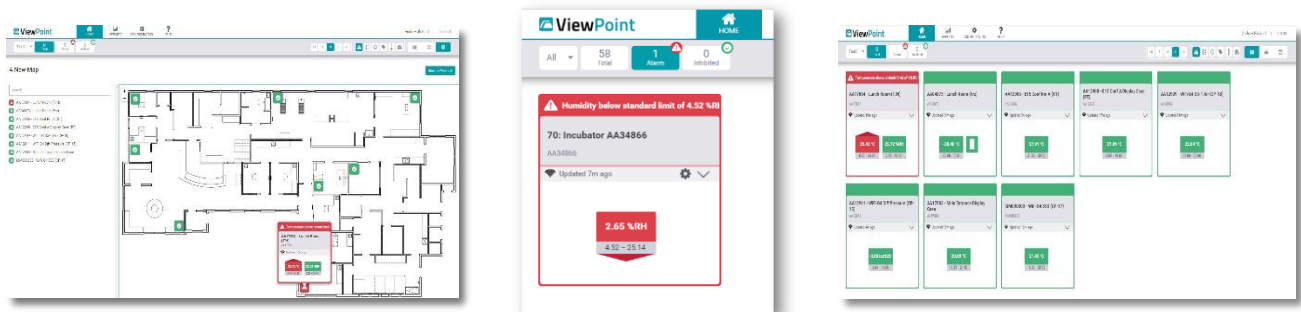
It is your choice to upgrade to the new ViewPoint software if you have G4 hardware. G4 hardware is compatible with the ViewPoint software and can be upgraded anytime or you can continue to run on the version of CheckPoint until 6/30/19. CheckPoint calibrated probes will continue to be sold and there is no end-of-life on CheckPoint G4 sensors, parts and probes.



Why ViewPoint?

Mesa has been working to develop the next generation of monitoring systems suited to the needs of today and tomorrow. ViewPoint offers many benefits including, but not limited to:

- Wireless sensors with and without LCD options
- Wireless sensors with local audible and visual alarms
- Enhanced, modern user interface
- Powerful reporting capabilities
- View only alarming units or your entire floorplan
- Customized alarm routing and escalation
- Web-based application allowing access anywhere you have Internet capability
- Specialized, admin-defined user accessibility for added data security



Why Mesa?

- Mesa is a global, publicly traded company and has been in business since 1982
- Extensive, nationwide network of technicians and consultants
- Mesa serves hospitals, blood banks, IVF clinics, biotech, governmental facilities, US military, pharmaceutical manufacturers and compounders, universities, clinical labs and R&D facilities
- Mesa can customize a solution to suit your unique needs and challenges
- Mesa's monitoring systems are FDA 21 CFR Part 11 compliant
- Probe calibrations are performed in Mesa's accredited ISO/IEC 17025:2005 (ILAC MRA) calibration laboratory
- Mesa offers IQ/OQ/PQ services and documentation
- Mesa is the ideal choice to ensure your monitoring systems and your facility are compliant with FDA, AABB, TJC, CLIA, CAP, DHS, USP 797, HACCP and AALAS

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Definitions:

Software (SW): All software including but not limited to: server, client, and mobile device.

Firmware (FW): All firmware in all Mesa-furnished devices.

Hardware (HW): All hardware including, but not limited to: Sensors/transmitters, Access Points, and Repeaters. Networked Alarm Lamps and Third-party Sensor/Devices are not supported by Mesa.

Service and Support: Online, phone, email technical support (**Availability based on service agreements and warranty periods**). Replacement parts and components are subject to availability. The CheckPoint Snap Cal program will be available through 12/31/2025, subject to parts and components' availability. Software and firmware updates shall be available in Mesa's sole discretion.

End of Product Sales: The date after which new sales, including existing system expansions, are not accepted. Only like-for-like exchanges for existing equipment under warranty will be accepted. Service and Support will be available for existing systems through online, email, and phone support until the End of Service and Support date.

End of Service and Support: The date after which no more product sales, replacement parts, or Service and Support will be available.

Notes:

- (1) Third-Party external voice modems are not supported by Mesa Labs, Inc.
- (2) Dates subject to parts and components availability

For further information on the ViewPoint, CheckPoint and AmegaView Monitoring Systems, please contact:

- [Your local Sales Manager](#)
- monitoringsales@mesalabs.com

Sincerely,

The Mesa Laboratories Team