



09-Feb-2017

CheckPoint/AmegaView End of Life Notice

Dear Valued Customer,

In September 2016, Mesa introduced ViewPoint Monitoring System. ViewPoint is the platform that all Mesa monitoring systems will be built on moving forward. We have invested significant resources to develop a modern, customizable web-based system that will serve your needs for years to come and offer an upgrade in performance and user experience from Mesa’s existing systems. These upgrades were necessary for our systems to be able to function in today’s technological environment and to meet new and ever increasingly stringent regulatory concerns.

This letter provides End of Life (EOL) notification for the CheckPoint and AmegaView continuous monitoring systems.

Key dates and information are summarized below (updated from previous announcement):

Product Description	End of Product Sales	End of Service and Support
CheckPoint System EOL Schedule		
CheckPoint Software	12/31/2016	06/30/2019
CheckPoint G4 HW and FW	6/30/2018	6/30/2019
CheckPoint G3 HW and FW	6/30/2018	6/30/2019
G2/G1 Systems	12/31/2013	12/31/2015
AmegaView System EOL Schedule		
AmegaView Software	6/30/2018	6/30/2019
AmegaView HW and FW	6/30/2018	6/30/2019



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Definitions:

Software (SW): All software including but not limited to: server, client, and mobile device.

Firmware (FW): All firmware in all Mesa-furnished devices.

Hardware (HW): All hardware including, but not limited to: Sensors/transmitters, Access Points, and Repeaters. Networked Alarm Lamps and Third-party Sensor/Devices are not supported by Mesa.

Service and Support: Online, phone, email technical support (Availability based on service agreements and warranty periods). Replacement parts and components are subject to availability. The CheckPoint Snap Cal program will be available through 12/31/2025, subject to parts and components' availability. Software and firmware updates shall be available in Mesa's sole discretion.

End of Product Sales: The date after which new sales, including existing system expansions, are not accepted. Only like-for-like exchanges for existing equipment under warranty will be accepted. Service and Support will be available for existing systems through online, email, and phone support until the End of Service and Support date.

End of Service and Support: The date after which no more product sales, replacement parts, or Service and Support will be available.

Notes:

- (1) Third-Party external voice modems are not supported by Mesa Labs, Inc.
- (2) Dates subject to parts and components availability

Mesa Labs CheckPoint and AmegaView systems are being replaced by Mesa Labs ViewPoint monitoring system. ViewPoint will be Mesa's end-to-end enterprise continuous monitoring solution. Please contact your local Sales Manager to discuss options for upgrading to the ViewPoint system from existing CheckPoint and AmegaView installations including ViewPoint software's potential backward compatibility with your existing hardware.

For further information on the ViewPoint, CheckPoint and AmegaView Monitoring Systems, please contact:

- [Your local Sales Manager](#)
- monitoringsales@mesalabs.com

Sincerely,
The Mesa Laboratories Team