

Alarming (Alert Notifications):

Mesa Labs' ViewPoint Monitoring System is unlike other monitoring systems on the market. It has several unique alarming capabilities:

Local mute button - A user does not need to be near a workstation to silence an alarm. The alarm can be silenced directly at the unit.

Local (audible and visual) alarm lamp - The audible alarm and LED light alarm provides immediate feedback without having to look at the software, allows you to react more quickly, is Vaccines for Children (VFC) compliant, and saves cost due to the replacement of an alert lamp.

Notifications via email, text message, or interactive phone calls - Users are assigned a pin code which "accepts" an alarm. This allows for a hierarchical escalation path to be followed. For example, if one user receives a text message or email but does not enter the required code, it will go to the next person in the hierarchy until a user is located and accepts the alarm notification.

Configurable alarm escalations - As there can be various alarm types, such as: standard alarms, pre-alarms, emergency alarms and no contact alarms (such as WiFi interruption), probe disconnected alarms, and administrative alarms; a user can configure the alarm escalations and can have customized delays associated to them.

Shift-specific/holiday schedules - The alarming system is flexible to your schedule needs. You can customize your environment to allow for several different notification lists and automatically override the pre-programmed schedule. The VOIP requires no additional hardware requirements either, which increases the ease of use.

User-programmable alert notifications and departmental access - Having scheduled system alarm checks and maintenance are vital to ensuring a reliable system to safeguard all assets.

Corrective action reporting for regulatory compliance - The customer is in control, they have the ability to handle their own alarms, do the programming, add maps, floor plans, and customize their alarming preferences.

Learn more about how to customize ViewPoint's alarming to best suit your needs by contacting us today.

