

How to Reset a G2 Receiver

G2 Receivers capture sensor data and send it to the Checkpoint Program using a USB interface. These devices contain a rechargeable battery and will not work at optimal signal strength if the battery has lost its charge. If you intend to use a Receiver that has been disconnected from your system you will need to attach it to your computer's USB port and let it charge overnight. You may also need to reset the Receiver if it has been unplugged from your computer or your computer has been turned off for more than a day.

To reset your Receiver, first unplug it from your USB Cable. Open the case, and if it's a new or replacement unit check for a battery tab. This will be a small plastic spacer placed between the battery and the terminal inside the battery case. If the battery is tabbed, remove the tab and reinstall the case. Attach the USB Cable and it's ready to go.

If the battery is not tabbed, slide the battery down so it breaks contact with the battery terminal. You will notice that the battery is taped in place to prevent reversing the polarity and damaging the unit. You do not need to remove the tape to reset the sensor. The battery will slide down away from the terminal. Hold the battery away from the contact for about ten seconds, then let slide it back into place so it makes contact. Attach the USB Cable and it is ready to receive data.

You can check the Wireless Network Page in the Checkpoint Program to make sure that the receiver is working properly.